

Friday, December 19, 2014  
Madipakkam, Chennai

To  
IAcharya Silicon Limited  
Arcot Road, Kodambakkam,  
Chennai

Dear Sir/Madam,

**Sub: Token of Appreciation**

Though government is pushing for generating power using Renewable energy, there are many individual like me who were not aware of service providers, benefits and process. First good initiative from iAcharya was reaching out to market on an fair happened few months back in Chennai Trade Center. I was one of the public who attended the fair and later I reached out to almost all the service providers who had stall in the fair, but it was only iAcharya (you) picked the phone and responded back immediately.

After that my Project started rolling fast, right from site inspection for feasibility study till project completion, your team took the job very meticulously. Though I like complete end to end service, there are couple of activities I should mention in particular.

1. Taking up customer's task on your job card, like filling the application in TEDA, following up with TNEB, both in the beginning and later phase of the project. I heard from many friends that many service providers are not willing to take these activities on them. Your team saved lot of effort and time for me.
2. The workmanship, the electrical work and Installation carried out by your team. Commanding job. I think you have the right team on the ground.

I sincerely thank you for all your work. Customer Service is very important for any organization to grow, if customers are happy everything will fall in place. With the team you have, I am sure you will continue to have more success and grow in coming years.

I wish you "All the best". And, Wish the entire team "Merry Christmas & Happy New Year – 2015".

I would be strongly recommending "IAcharya Silicon Limited" to my circle of friends and colleagues to avail this service, and let them enjoy the quality of your service.

Thank you,

Yours Truly,



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